



Concierge Services

ETC Companies is happy to offer the services of Loss of Life Advocates. You are eligible for up to 3 hours of service as part of your employment. Contact the team at 210-802-2224 for a direct referral.

Education & Guidance

- Life Transition Support
- Palliative Care and Hospice
- Banking
- Medicare
- Veteran Education
- Executor Services
- Wills, Trust, Probate – Informational Materials

Funeral Assistance

- Research Costs and Services
- Cemetery Walk
- Schedule Funeral Home Appointment
- Coordination of Funeral Services
- Obituary Outline & Assistance
- Accompany and Witness Loved One's Remains
- Pick up/delivery of Cremated Remains
- Assignment of Life Insurance
- Veteran Flag Service

Communication Services

- Call Providers
- Call Case Managers / Updates with Social Workers and/or Hospice Team
- Contact Employer
- Contact Schools and/or Daycare
- Contact Insurance

After Loss Support

- Death Certificate Distribution
- Calls to Creditors
- Audit of Medical Bills - Explanations of Benefits
- Research
- Business Owner Transition
- Notary and DocuSign Services

Mental Health Support

- Grief Trauma Support – CISM
- Grief Recovery Support
- Mental Health Triage
- Guidance to Behavioral Therapists
- Counseling Referral Services

Additional Guidance & Support

- Access to Home Care/Home Health Team
- Prepare Home (for return of loved one to pass)
- Family Point of Contact/Liaison for All Services
- Access to Attorneys & Financial Advisors
- Property & Casualty Assistance
- Coordination of Benefits
- Property Management
- Re-Key of Home
- Inventory Services
- Coordinate/Oversee Home Packing, Storage & Estate Liquidation Services
- Referral to Real Estate Professionals
- Utilities
- Investment Property for Quick Sale
- Pet Assistance (foster/relocate)

Additional Services

At ETC LOLA, we recognize the diverse needs of families during life transitions or losses. Beyond the initial 3 hours, we offer customized solutions for you or your family members at reduced rates.

Our team works with local lawyers to provide convenient legal expanded services beyond just advocacy hours. Inquire about our assistance options for your family today.

Contact us at 210-802-2224 or email at lola_help@etctracking.com